



To our valued Clients and Agent Partners,

We want you to know 1st Defense Home Inspections has policies in place which promote a safety-first mentality during the spread of COVID-19 (referred to as the Coronavirus).

At 1st Defense, we are making every effort to help prevent the spread of the virus and we understand that our employees and company policies play an important part of that role.

Our 1st Defense team members, and their families, are the best, and always go the extra mile. But during this time we are asking them to be extra diligent using safety measures, not to work if feeling sick, and to self-quarantine if they or a family member may be sick, or exposed to COVID-19.

Some of the things we have instituted such as cleaning our offices, workstations, and washing more often during and between stops will never be seen by you. However, some policies we have started may be noticed at the inspection. These include:

- Not shaking hands (a genuine smile goes a long way)
- Wash hands immediately upon entering the property
- Use knuckles on light switches, elevator buttons, etc.
- Maintain a reasonable distance from each other throughout the inspection
- Home inspectors may wear gloves or masks
- Home inspectors will disinfect all equipment after each inspection
- As the on-site person responsible for managing the inspection process, the inspector is responsible for maintaining a safe environment. Our inspector has the option to ask someone who is exhibiting signs of a cold or respiratory illness to excuse themselves from the inspection. Our inspectors are trained professionals and able to review the results afterwards by phone as needed.

In turn, we are asking all **BUYERS** and **AGENTS** who are not feeling well, or who may have been exposed, to not attend the home inspection. The inspection does not need anyone to attend in order to perform an inspection. If you do not attend, our Home Inspector can call you after the inspection to discuss the findings of the inspection and the report. Also to help limit exposure to the virus, we are asking that only those who need to attend the inspection attend. Groups of 3 or more are discouraged to attend.

If you are the **SELLER**, and you or someone in your family are not feeling well, call us at 850-826-0717 and we will help with either rescheduling the inspection with all parties involved, or help make other needed arrangements. We're aware school closings affect sellers who have children. We encourage parents to make arrangements for their children during the home inspection since typically the buyer and maybe their agent are the only ones present.

Certainly the spread of COVID-19 has everyone on high alert, but if we work together then we can take actions to help keep everyone safer.

Thank you for your patience and understanding as we continue to closely monitor the situation and evaluate additional measures to support our customers, community and colleagues.

Thank you,

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